

Rachael Wardell / Tandra Forster			ASC				Q2 2016/17		RED	
OP3asc14		Decrease the level of delayed transfers of care (DTOC) from hospital and those attributable to social care from acute and non-acute settings (ASCOF 2C Part 2)								
Executive	2014/15 Year End	2015/16 Year End	2016/17				Target	Polarity		
			Q1	Q2	Q3	Q4				
RAG	■	★	■	■			<4.0	Lower is better		
Qrtly outturn	4.5	7.5	16.7	Data due mid-Nov						
YTD outturn	4.5	7.5	16.7							
REASON FOR RED:										
<p>During the early part of 2016/17 (Q1), as a system we experienced unprecedented demand in A&E, this was highlighted nationally by acute trusts. Increased demand in A&E has meant more pressure for social care to support hospital discharge.</p> <p>The key challenge for West Berkshire remains access to both homecare and nursing/residential placements, which is responsible for 70% of all social care delays. This means we struggle to get a small group of people out of hospitals and their average length of stay stacks up; taken together these represent the most significant cause of delays.</p> <p>We are considering options to look at how we create capacity in the residential/nursing market but this will be challenging particularly from a budget perspective. We will continue to monitor and strive to improve on our performance but there are no easy answers.</p> <p>July/ August are showing an improved performance for delays attributable to ASC. (dropped to 13.8) providing evidence that we have had a greater success at getting people out of hospital.</p> <p>National Sept data will not be available until mid November 2016</p> <p>REMEDIAL MANAGEMENT ACTION BEING UNDERTAKEN AND ALTERNATIVE PLANS:</p> <p>The team have been doing some intensive work to improve discharge arrangements including a weekly systems call. Work continues with North Hants, we now participate in regular systems calls, have met with the CCG lead and are starting to see improvements in the discharge process.</p> <p>7 day working and work through Joint Care Pathway (JCP) scheme continues.</p>										

Building relationships with North Hants and Swindon to improve discharge pathways.

Main challenges continue to be sourcing external care.

DToC continues to be an area that will be targeted through the Better Care Fund (BCF) Plan 2016/17, monitored by Health and Wellbeing Board (H&WB).

FINANCIAL IMPLICATIONS: Increased cost in fines attributed to ASC as a result of higher number of delayed bed days.

SERVICE PLAN UPDATES REQUIRED: None.

STRATEGIC ACTIONS REQUIRED: None